



Independence at Home

A SCAN Community Service™



TRADING AGES

A unique perspective on aging

This **no-cost** training is designed for professionals and community members who work with or interact with older adults, including case managers, healthcare workers, senior center staff, caregivers, customer service representatives, and others. Participants will gain insight into common age-related changes and learn practical strategies to better adapt and respond to these changes.

WHAT YOU WILL LEARN:

- The physical, cognitive, and emotional changes that occur with aging
- How to communicate effectively with older adults
- How to provide age-appropriate services
- How to create a supportive environment for older adults

BENEFITS OF THE TRAINING:

- Increased understanding of the aging process
- Improved communication skills
- Increased confidence in working with older adults
- Enhanced ability to provide quality care and services

TO REGISTER FOR THE ZOOM WORKSHOP, SIMPLY SCAN THE QR CODE OR USE THE LINK PROVIDED.



APRIL 10TH

2:00 - 4:00 PM PST

[HTTPS://BIT.LY/4QQCQWT](https://bit.ly/4QQCQWT)



MAY 20TH

1:00 - 3:00 PM PST

[HTTPS://BIT.LY/4QZUNZZ](https://bit.ly/4QZUNZZ)



JUNE 9TH

1:30 - 3:30 PM PST

[HTTPS://BIT.LY/4A4QJ3Q](https://bit.ly/4A4QJ3Q)

FOR MORE INFORMATION, CONTACT US: 866-421-1964 TradingAges@scanhealthplan.com