

trading ages™

a unique perspective on aging



Trading Ages is a comprehensive training designed for professionals and community members who work or interact with older adults, such as case managers, healthcare workers, senior center staff, caregivers, customer service representatives or any other role that involves working with older adults. It will give you insights into the changes that older adults face and provide practical techniques on how to better connect with them.

What you will learn:

- The physical, cognitive, and emotional changes that occur with aging
- How to communicate effectively with older adults
- How to provide age-appropriate services
- How to create a supportive environment for older adults

Benefits of the training:

- Increased understanding of the aging process
- Improved communication skills
- Increased confidence in working with older adults
- Enhanced ability to provide quality care and services

For more info, contact us at 866-421-1964 or
TradingAges@scanhealthplan.com

The growth of the older adult population is impacting families and communities.

Older adults are one of the fastest-growing groups in the country.

By 2030, all Baby Boomers will be age 65+.

If your organization is interested in hosting Trading Ages for your staff, community or networking group, please contact us.



**Independence
at Home**

A SCAN Community Service™