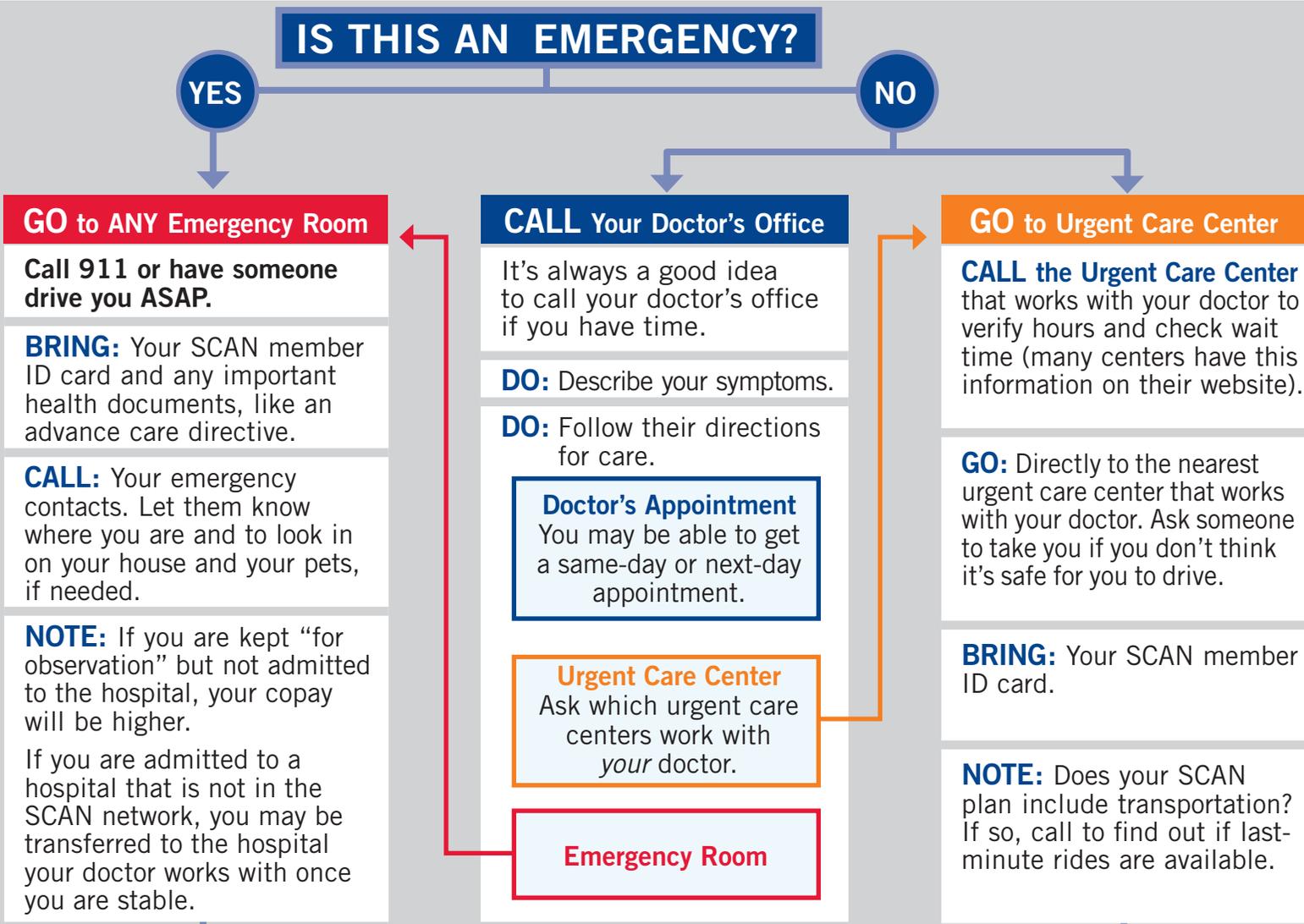


# Where to Go When You Need Care Now

Doctor's office, urgent care center, hospital emergency room. It's great to have options for your care, but you may not know where to go when you need care that can't wait. Here's how to decide.

	<b>EMERGENCY ROOM</b>	<b>DOCTOR'S OFFICE</b>	<b>URGENT CARE CENTER</b>
	Copay generally higher than urgent care center	No or low office visit copay	Copay generally lower than emergency room
	Open 24 hours	Usual business hours » Some doctors have extended office hours for urgent care needs	Generally not open 24 hours » Call to find out the hours for the urgent care centers that work with your doctor's office
	For life- or limb-threatening emergencies, such as: » heart attack or stroke » a broken bone » sudden and severe pain	Not for emergencies, but your doctor may send you to urgent care or the emergency room, depending on the care you need	Not for emergencies; for care that "can't wait" for a regular appointment, such as: » urinary tract infection » a sprain » sinus infection



**SEE YOUR PRIMARY CARE DOCTOR**

**If you go to an urgent care center or ER, follow up as soon as possible with your doctor. He or she will:**

- Request your medical records from the urgent care or the ER.
- Arrange any follow-up care needed.
- Review any medications you may have been given.

